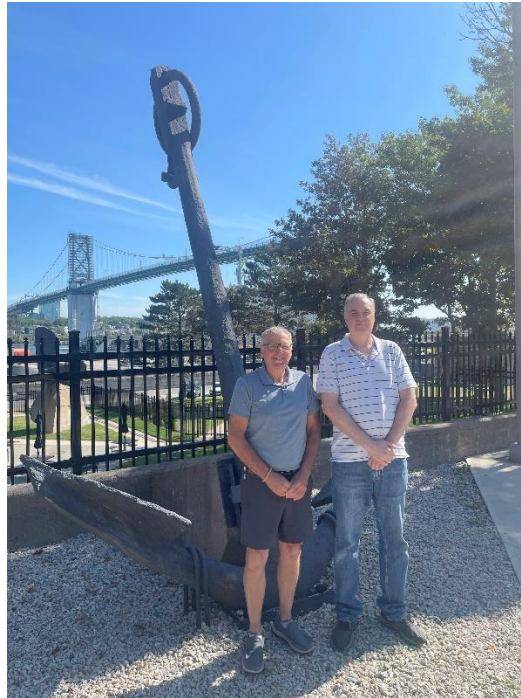


Base Services Spotlight: Base Information Services - Web Services



How many people work in the Base Information Services Web Services team?

The Base Information Services (BIS) Web Services team is part of the Database and Administrative Software Services (DASS) section within BIS' Software Development Centre. The Web Services team is composed of the DASS Section Lead, and two IT staff.

What are the responsibilities of the Web Services team?

The Web Services team provides support and maintenance for the Maritime Forces Atlantic (MARLANT) and Shearwater DWAN websites. This involves implementation of frameworks and tools such as the National Web Experience Toolkit, managing of metadata, and working closely with the N02 Information Management staff to ensure information presented is of a high quality and follows National standards for the presentation and management of information. This process results in high quality websites that are accessible, usable, and interoperable.

How does the Web Services team support CAF members and/or operations?

The MARLANT and Shearwater DWAN websites provide a central location where Defence Team members can share and receive information needed to support the CAF community and its delivery of operations.

Where is the Web Services team located and how can I contact them?

The Web Services team is based out of Building D201 at His Majesty's Canadian Dockyard. The team can be contacted via the ASSYST portal under the Local Web Services section.

Are there any noteworthy achievements or interesting facts to share about the Web Services team?

The Web Services team has provided web service support to over 80 units within MARLANT and Shearwater for over 8500 civilian staff and CAF members for many years. Approximately 1500-1800 work tickets are submitted by Defence Team members each year.

In the world of web, it is also the end of one era and the start of another! Recently, the Web Services team, in coordination with the MARLANT Information Management team, have completed the implementation of the DND Web content management system, WIM, to replace the legacy MARLANT web systems. This tool enables DND/CAF personnel to create, manage, and publish their own intranet content, on their own schedule and without reliance on technical staff.

WIM also supports DND/CAF information management goals by improving content governance, quality, compliance, and findability. It will also significantly reduce the involvement of the Web Services team in standard website work, shifting resources to applications development for corporate and operational applications.

A big thank you to the web services staff, past and present, as the CAF moves to new capabilities and systems in the presentation and management of information!