Base Services Spotlight: Base Logistics System Control Division



How many people work in the System Control Division team?

There are 31 members of the System Control Division team.

What are the responsibilities of the System Control Division team?

The System Control Division team is responsible for delivering customer services, including:

- Ensuring the overview of materiel distribution;
- Monitoring pending distribution of materiel for customers and promoting timely action;
- Enforcing supply administration policy and propose amendments when necessary;
- Producing and analyzing metrics and trends in materiel management;
- Developing and producing Business Intelligence (BI) reporting;
- Managing stocktaking investigation processes;
- Managing write-off reports; and
- Conducting audits and review of materiel distribution processes.

How does the System Control Division team support CAF members and/or operations?

The System Control Division team supports CFB Halifax units by monitoring stock levels in warehousing accounts, providing customer service support in local procurement, and ensuring that materiel management policy is followed. The System Control Division team also completes the Annual Materiel Accountability Action Plan and Materiel Attestation on behalf of CFB Halifax units.

Where is the System Control Division team located and how can I contact them?

The System Control Division team is located at His Majesty's Canadian Dockyard in building D206 (first and second floor of the main warehouse) and in building D40 (second floor). The System Control Division team can be contacted by emailing +HFX BLog Customer Account Support@CFB Halifax BLog SCD@Halifax or +BLog Customer Services@CFB Halifax BLog MIO@Halifax.

Are there any noteworthy achievements or interesting facts to share about the System Control Division team?

The System Control Division team processes approximately 700 procurement requests (values ranging from \$25 to \$500,000), 5,041 line items, and more than 70 Materiel Requirement Planning (MRP) areas annually.