

# CFB HALIFAX SERVICE LEVEL UPDATE BASE SERVICES DIRECTORY

**AUGUST 30, 2022** 

# **MARLANT's COVID-19 Measured Risk Response Guideline**

Risk Posture as of 21 March 2022

**PROTECT - YELLOW** Strengthened Measures



Point Prevalence approximately 0.5 or less Workplace Positive Cases Unlikely Phase 3 of February 2022 NS Reopening Plan

#### Adapted Workplace

- Follow all PHMs and other control measures from MARLANT's Measured Risk Response Guideline
- Wear a NMM at all times indoors (including when transiting between locations) other than: in your own workspace (while respecting 2 metres of physical distance)
  - in a short-term scenario such as when actively eating or drinking, confirming your identity, doing a physical
    activity that is difficult to do in a mask such as a fitness class, giving a performance as a singer, playing a wind instrument, publicly speaking or officiating at an event

## **BASE ADMINISTRATION**

#### **BASE ORDERLY ROOM (BOR)**

**BOR Stadacona:** Counter services are available for in-person service Monday, Tuesday, Thursday, Friday from 0730-1430. The BOR will be closed every Wednesday. In addition, most pay and admin services can be provided by phoning 902-427-CASH (2274) or emailing your applicable HRA at the following:

hfxborsection1ak@forces.gc.ca hfxborsection2lz@forces.gc.ca

If you require immediate assistance for urgent or exceptional reasons after regular business hours, please contact our Duty HRA by phone: 902-476-5528.

**BOR Shearwater:** Counter services are available for in-person service. In addition, most pay and admin services can be provided by the Duty HRA by phone 902-943-0519 or by email w12borpayrecords@forces.gc.ca

Naval Reserve Coordination Centre (NRCC): Counter service is available. Many pay and admin queries can be resolved by the Duty HRA by phone 902-943-2342.

# **BASE PERSONNEL SELECTION OFFICE**

Phone: 902-721-8150

PSO appointments: psohalifax@forces.gc.ca University Liaison Office (ULO) Students positional mailbox: ulohalifax@forces.gc.ca.

# **CAF RELOCATION COORDINATOR**

Queries: patricia.fraser@forces.gc.ca / 902-441-6094

# HOUSEHOLD GOODS & FFFFCTS

HalifaxF&E@forces.gc.ca or 902-483-1614

# **BASE ACCOMMODATIONS**

Contact the booking cell by email (LN45JUNO@forces.gc.ca) or phone (902-721-8633) and Shearwater booking cell at (LN45SHEARWATER@forces.gc.ca) or phone (902-720-1871).

#### **BASE DINING FACILITIES**

Juno Tower, Tribute Tower and Warrior Block dining halls are open for Dine-in service and take-out service. Serving live-in members and DND/CAF personnel who are in possession of a ration card or cash. Debit and Visa transactions are currently not accepted.

Monday to Friday: Breakfast 0630-0800

**Holidays:** Lunch 1130-1300 Breakfast 0700-1030 Supper 1630-1800 Brunch 1130-1300 Supper 1630-1800

Weekends/Statutory

#### **CAF RELEASE CENTRE**

ReleaseCenter@intern.mil.ca Urgent matters/emergencies: 902-499-0743

# **BASIC TRAINING LIST (BTL)**

BTLHFX@FORCES.GC.CA

# **CFB HALIFAX MESS HOURS**

Officers' Mess (Wardroom) Bldg. S105 Monday & Tuesday: CLOSED

Wednesday: 1130 - 1700 Thursday: 1130 - 1800 Friday: 1130 - 2000 Saturday & Sunday: CLOSED

# C&POs (3 Mess) Bldg. S105

Monday: 1200 - 2100 Tuesday: 1200 - 1800 Wednesday: 1130 - 2100 Thursday: 1200 - 1800

Friday: 1130 - 2000 - Subject to change if there is a

night function Saturday & Sunday: CLOSED

# Jr. Ranks Mess (Fleet Club Atlantic) Bldg. S117

Monday - Thursday: 1100 - midnight Fri: 1100 - 0200 (2 am)

Sat: 1600 - 0200 (2 am) Sun: 1600 - 2300

# Halifax Officers' Mess & C&POs Admin:

Open Monday-Friday, 0800-1145 & 1230-1400 for clear ins/outs. Contact: Aimee Jennings (Aimee.Jennings@forces.gc.ca)

#### All other Halifax Officers' Mess inquiries:

Halifax Officers' Mess Manager & Juno Catering Manager: Caitlin Andrecyk Caitlin.Andrecyk@forces.gc.ca Halifax Officers' Mess Function Coordinator: Tina MacNeil Tina. MacNeil@forces.gc.ca

#### **C&POs inquiries:**

PO1 Rob Houston, Mess Manager Rob.Houston@forces.gc.ca LS Briana Callus, Bar Supervisor Briana.Callus2@forces.gc.ca

#### Jr. Ranks Mess inquiries:

PO2 Banfield, Mess Manager: Anthony.Banfield@forces.gc.ca (902-721-8350) Ben Johnson, Bar Supervisor: Ben.Johnson@forces.gc.ca

# FORMATION COORDINATOR OFFICIAL LANGUAGES

Second language training and testing, placement tests, Official Language guidance. In-person classes at 50% capacity; strict Public Health Measures in place. For booking appointments or general inquiries:

Formation Coordinator: 902-721-8955 Gilles.St-Pierre@forces.gc.ca

# **BASE COMPTROLLER**

# **R&D CLAIMS & CASHIER**

Monday to Friday, 0730-1430 hrs. Email: hfxbcomptrandd@forces.gc.ca Tel: 902-721-8534

# **CASHIER OFFICE & RGDF**

Monday to Friday, 0730-1430 hrs. Email: hfxcashier@forces.gc.ca Tel: 902-721-8171

# **PARKING**

The Parking Control Office at S90 is now open 0730 -1430 Monday - Friday. For emergencies or if returning a parking pass, report to the Dockyard Security Office, Bldg D247. If the office is closed, please utilize the Drop Off Box outside the Security Office. CFBHALIFAXPARKINGCONTROL@forces.gc.ca





# CFB HALIFAX SERVICE LEVEL UPDATE BASE SERVICES DIRECTORY

**AUGUST 30, 2022** 

#### **PAYMENT CARD CELL**

Email: hfxbcomptpaymentcard@intern.mil.ca

## **ACCOUNT SERVICES (INCLUDING PARKING & CREDIT CARDS)**

Deb Cadwell - 902-721-1998 Debbie.Cadwell@forces.gc.ca

#### **ACCOUNTS PAYABLE**

hfxaccountspayable@forces.gc.ca

#### **BCOMPT/BUDGET**

LCdr Jared MacFadgen 902-721-8625 | Jared.MacFadgen@forces.gc.ca

# **BASE LOGISTICS**

#### **CLOTHING STORES**

Monday to Friday 0800-1400 hrs, by appointment only in buildings SH30 and D206. Extended hours now available on Tuesdays & Thursdays, 1500-1800 in D206 only (no appointment needed).

D206 appointments: 902-427-3217 or P-HFX.BLog.Clothing@forces.gc.ca

Tailoring Services or individual non-medical mask

issue: 902-427-3202

All Shearwater services: 902-720-1612

#### **MOVEMENT/TRANSPORT, INCLUDING UNACCOMPANIED BAGGAGE**

Building D206: 0730-1600 hrs, Monday to Friday Contact: 902-427-6230 or 902-403-6723 (silent hours) <u>BLogCargoOps@forces.gc.ca</u>

Building SH30: 0730-1600 hrs, Monday to Friday

Contact: 902-720-1669 or 902-720-1667

# **DND 404**

DND 404 service counter now open during regular business hours, 0700-1530 hrs. Contact: P-HFX.BLog.MSESafety@intern.mil.ca

# TRANSPORTATION SERVICES

Base shuttle has resumed regular services (two shuttles). However, Base Taxi services will be available on call. Please Note: Base Taxi will not take personnel to and from medical appointments. To arrange for a Base Taxi, call 722-4046. Wearing of a non-medical mask is mandatory.

# **VEHICLE SAFETY**

Email: P-HFX.BLog.MSESafety@intern.mil.ca After

hours: 902-489-3409

# **MAINTENANCE SERVICES**

P-HFX.BLog.TEMEPlanner@intern.mil.ca After-hours duty recovery: 902-237-2753

## **CUSTOMER SERVICE**

The BLog Customer Service plus box is monitored from 0800-1600 hrs daily: P-HFX.BLog.CustomerService@intern.mil.ca

# **MAIN WAREHOUSE (D206)** Contact: Mr. Jamie Lockie, 902-401-2645

PO1 Ryan Moores, 902-427-5311

#### **PROCUREMENT**

New requirements for procurement must be submitted to BLog Customer Service: P-HFX.BLog.CustomerService@intern.mil.ca

#### **HAZMAT (D207)**

Contact: Mr. John Harvey - Ext Warehousing Manager, 902-223-8568 I/C Hazmat: Mr. Curt Evans, 902-427-2297 Curt.Evans@forces.gc.ca

#### **BASE INFORMATION SERVICES**

Help Desk hours: Mon-Fri 0730-1600 hrs.

Please submit IT support requests through one of these methods:

Phone: Dial 1-833-928-1577.

Your call will be answered by a service desk agent.

Online: Clients who have access to a DWAN system can log a ticket through the EITSM Gateway: https://eitsm-gstie.forces.mil.ca/web/hfx/ by selecting the link for Self-Service Portal http://assyst.forces.mil.ca/assystnet/.

Appointments are required for visits to the BIS Service Desk and the Desktop Support Service Teams at D-40, S-37 and Shearwater F Hangar. Call 1-833-928-1577.

# **PORT OPERATIONS & EMERGENCY SERVICES**

# **BASE OPERATIONS**

Contact: 902-402-6699 BB

Base Operations Officer: LCdr Jason Walsh Email: Jason.Walsh@forces.gc.ca

Base Security Officer: Mr. Roger Beals Email: Roger.beals@forces.gc.ca

# **DOCKYARD IDENTIFICATION SECTION**

Address: 2385 Valour Way, Bldg. D247, Dockyard (outside the fence line)

- Processing of ID cards for regular and reserve force members, DND employees, and contractors.
- Processing of NDI 20s/21s

Contact: 902-427-3680 Positional Mailbox (monitored daily): <u>HFXIdentSection@intern.mil.ca</u>

## SHEARWATER IDENTIFICATION SECTION

Address: 124 Bonaventure St., Bldg. SH35, Shearwater

- Processing of 12 Wing Area Passes
- Processing of ID cards for regular and reserve force members, DND employees, and contractors
- Processing of NDI 20s/21s

Contact: 902-407-7826 Positional Mailbox (monitored daily): <a href="mailto:PW12.IdentSect@intern.mil.ca">PW12.IdentSect@intern.mil.ca</a>

#### **DOCKYARD SECURITY OFFICE**

Address: 2385 Valour Way, Bldg. D247 (outside the fence line)

- Coordination of contractor and visitor access
- Issuance of contractor parking passes, duty watch parking passes and short-term parking passes.

Contractor access inquiries: Susie Nightingale: 902-

427-3482

Parking inquiries: Ron Sadler: 902-427-3677 Positional Mailbox (monitored daily): P-CFB.HFX.Sec.Office@intern.mil.ca

#### **PARKING AUTHORITY**

Contact: leonard.leadbeater@forces.gc.ca or 902-721-6768

Inquiries Regarding Parking: CFBHALIFAXPARKINGCONTROL@forces.gc.ca

# **EMERGENCY SERVICES**

**Base Fire Department Emergency:** 902-427-3333

**Dockyard Fire Hall Non-Emergency:** 902-427-3500

Shearwater Fire Hall: 902-720-1544

CFAD Fire Hall Non-Emergency: 902-427-0646

Military Police Unit Halifax General Contact: 902-722-4445 Emergency Contact: 902-722-4444 or 911

# **BASE DUTY WATCH**

Officer of the Day (OOD) 902-880-4731 Petty Officer of the Day (POOD) Cell: 902-499-8790 Duty room: 721-6734 Master Seaman of the Day (MSOD) 902-721-8378 902-402-5420

# **BASE STUDENT SERVICES**

The CFB Halifax Student Services Coordinator is available remotely, Monday to Friday, 0800-1600 hrs. DND-BESStudentSvcs@forces.gc.ca





# BASE SERVICE LEVEL UPDATE BASE SERVICES DIRECTORY

**AUGUST 30, 2022** 

#### **PSP HALIFAX**

Fleet, Shearwater and S-120 Gyms are operating at 100% capacity, but still taking into consideration the 2-metre distancing. Members no longer have to use BookKing to reserve a spot however there are still room limits: Gym floor – 55, Cardio room – 15, Weight room – 10, and Functional room – 4. Member are required to sign their name on a white board outside of each room before entering on a first come, first serve process.

All bookings inquiries can contact our fitness or aquatic coordinators:

Fleet: 902-427-3524

Briana Plante, briana.plante@forces.gc.ca

12 Wing: 902-720-1071

Mary Thompson, Mary.thompson@forces.gc.ca

Aquatics - <u>Jason.price@forces.gc.ca</u>

Shearwater Gym – 0600-1900 Weekends – 0900 – 1500

Fleet Gym- 0600-1900 Weekends – closed

S-120 Gym – 0730-1430 Weekends – closed

## Fitness and Sports - Inquires or Services:

<u>Ashley.Stewart2@forces.gc.ca</u> (Halifax) <u>Jason.Price@forces.gc.ca</u> (Shearwater)

# **PSP Reconditioning Program:**

 $\underline{Kerianne.Willigar@forces.gc.ca}$ 

# **Health Promotion Services:**

Janelle.Budgell@forces.gc.ca

**PSP Recreation:** <u>Matthew.MacKenzie5@forces.gc.ca</u>

# Website

https://www.cafconnection.ca/Halifax/Home.aspx

Facebook: @PSPHalifax

# **H&R MFRC**

H&R MFRC sites remain open to the public. Public Health Guidelines are in place.

Halifax site (6393 Homefire Crescent, Windsor Park): Monday to Friday: 7am - 5pm

Shearwater site (20 Provider Road, Shearwater): Monday to Friday: 8:30am - 4:30pm (closed between 11:30am - 12:30pm)

Sydney site (Victory Park, Sydney): Monday to Wednesday 9am – 2pm; Thursday 6 – 9pm

The H&R MFRC remains operational with most employees returning on-site and available in-person as well as via phone, email, and online.

- 24/7 Information Line: 902-427-7788
- Mental Health counselling support available. Call the 24/7 line and ask to speak with the Intake & Caseload Coordinator
- Calendar of programs (virtual and inperson): click here

#### **Child Care Centres**

Shearwater Children's Centre and Windsor Park Children's Centre will remain open (6:30am -5pm). Public Health Guidelines are in place.

#### **COUNSELLING SERVICES**

**EAP/Health Canada Employee Assistance Services:** 

1-800-268-7708 or 1-800-567-5803 (hearing imp.)

Local EAP Contact: 902-427-3237

Family Information Line: 1-800-866-4546

CAF Member Assistance Program: 1-800-268-7708

VAC Assistance Service: 1-800-268-7708

#### **CHAPLAIN SERVICES**

For support during regular, daytime working hours, please call 902-721-8660. During silent hours and on weekends, the Duty Chaplain can be reached via the MFRC Admin Support Team (AST) at 902-427-7788.

# **CAF TRANSITION CENTRE**

General inquiries: 902-722-1908

# **SISIP HALIFAX**

SISIP Halifax (Building S24A, Stadacona) open for business (virtual and in-person) effective Mon 07 March 2022. Hours of operation: 08:00 – 16:00 hrs, Monday to Friday. Appointments must be booked in advance by calling 902-425-6926. Masks are mandatory upon entry. Customer Support: 1-800-267-6881 | www.sisip.com

# **MEDICAL SERVICES**

Both Halifax and Shearwater clinics will be operating out of one door in order to maintain positive control. The main entrance will be the only point of entry. Wearing of Medical Mask for patients and hand washing is mandatory upon arrival. A Medical Mask will be provided, if needed. Inquiries: 902-721-0537

# **COVID-19 CONCERNS**

If you believe you've been exposed to COVID-19, please contact your Duty Triage PCN, Monday to Friday, between 0730 and 1530hrs. Duty Triage PCN contact details can be found in the Sick Parade section. After hours/on weekends, please contact the provincial nursing line (811). If you are swabbed by Nova Scotia Health Services after hours, please

notify the Duty Triage PCN the following working day for tracking purposes.

#### **SICK PARADE**

Clinic sick parade continues to be conducted Monday to Friday from 0730 to 1530hrs and will require an appointment in order to be seen by a Health Care Provider. CFB Halifax members should call the Duty Triage PCN at 902-721-0537 to discuss their needs and book an appointment. 12 Wing members should call 902-720-2006.

#### **BOOKED APPOINTMENTS**

If you need to book a regular appointment with your respective CDU (i.e. PHA, OUTCAN screening, follow up, etc.), you should call the following phone numbers:

CDU 1: 721-8889 / 721-8890 CDU 2: 721-8868 / 721-1285

CDU 3: 721-8912 / 721-8764

CDU 4: 720-1558 / 720-1559 (Shearwater)

CDU 5: 721-0815 / 721-0816

#### **IMMUNIZATION APPOINTMENTS**

For immunization appointments not related to COVID-19 contact: 902-721-8780 and for 12 Wing members: 902-720-1558 or 902-720-1559.

For COVID-19 related immunization appointment questions please <u>do not</u> call liaison officer. Please email any questions re appointments to <u>HfxCovidVaccineBookings@forces.gc.ca</u>

For Primary Care needs/inquiries after hours and on weekends, please call 902-402-6832. If you are experiencing a medical emergency, call 911 or go to the nearest local Emergency Department.

# MENTAL HEALTH SERVICES

All mental health services are operational. Appointments are being held virtually, however, in-person appointments are available as necessary.

Assistance during clinic hours: 902-721-8607 For operational screenings: 902-721-8607

- 1. General Mental Health: 902-721-8012
- **2.** Operational Trauma & Stress Support Centre: 902-721-5703
- **3. Addiction Prevention & Treatment:** 902-721-8600
- 4. Psychosocial Services: 902-721-8607

For acute concerns during working hours, contact the appropriate Duty PCN listed below or after hours report to a local emergency department.

Halifax Triage/Appointment PCN: 902-721-0537 Halifax Treatment Room: 902-721-8794 Shearwater Triage/Appt. PCN: 902-720-2006 After Hours Duty PCN: 902-402-6832





# BASE SERVICE LEVEL UPDATE BASE SERVICES DIRECTORY

**AUGUST 30, 2022** 

#### **BLUE CROSS**

Over the counter services are available. Contact us by email or telephone first. <a href="mailto:HSAHIRM@forces.gc.ca">HSAHIRM@forces.gc.ca</a> or 902-721-8853

#### **HEALTH AND RECORDS**

Over the counter services are available, however, we encourage all personnel seeking payment centre services to contact the payment centre by email or telephone first, if possible @ 902-721-8914 and 902-721-1101 or

<u>CFHSVCSCpaymentcentre</u> <u>centredepaiement@force</u> s.gc.ca

#### **PHYSICAL REHABILITATION SERVICES**

The Physical Rehab Section at Stadacona and the Physiotherapy Det at Shearwater remain open 0730 – 1200hrs and 1300 – 1530hrs for both in-person and virtual appointments as appropriate.

Outsourced patients will continue to be seen by their outside providers as necessary and appropriate.

Stadacona: 902-721-8738 / Shearwater: 902-720-1608

#### **SPECIALTY SERVICES CENTRE (SSC)**

Appointments with specialists will be maintained or scheduled through telehealth. To cancel a specialist appointment, call 902-721-8774.

#### **PATIENT-HEALTH RELATED TRAVEL**

Over the counter services provided by our claim section for Health Related Travel are available. All requests for Health Related Travel may be done by email, telephone, or in person. Please send your request by email

<u>P-Hfx.CFHSVCSHealthRelatedTravel@intern.mil.ca</u> or phone (902-721-8934).

# PREVENTIVE MEDICINE (PMED)

# PHARMACY

Members will no longer be required to wait at the front entrance for prescription pickup. Please proceed to the pharmacy to pick up prescriptions. Please provide 24 to 48 hours' notice for prescription refills. To speak with a pharmacy team member about your prescription please call 721-8757.

# **DENTAL SERVICES**

1 Dental Unit Det Halifax continues to provide operationally focused dental support as staffing resources allow. Priority will be given to high-readiness/deploying/members proceeding on courses.

Access to Dental care is by appointment only. No walk in service at this time.

The scope of our services will focus on the following treatment modalities:

- Sick parade/emergency. Members requiring emergency care should contact the clinic between 0730 and 0830 hours;
- Annual dental examinations and screenings;
- Routine dental treatment;
- Treatment to personnel who sustained a service related injury; and
- Dental hygiene. Priority to those who have been identified as having periodontal disease.

The wearing of non-medical masks (NMM) for patients and hand washing is mandatory upon arrival.

Daytime reception and emergency dental care: 902-721-8960 (Stadacona) or 902-720-1096 (12 Wing).

After hours emergency: 902-499-4133 (Duty Dentist) or 902-499-6346 (Duty Dent Tech)

# RPOS(H)

Monday to Friday, 0730-1600 Contact: 902 722-4000

 $\underline{RPOPSHFXWorkReception@forces.gc.ca}$ 

After hours, weekend and holidays: 902-722- 4000 Calls will be forwarded to the fire hall to action.

# **SAFETY & ENVIRONMENT**

Emergency Contact: 902-483-9757 (24 hrs) Non-Emergency Contact: 902-427-1571 Positional

mailbox:

+N48FormationSafetyandEnvironment@forces.gc.ca (monitored daily)

Spills or releases must be reported to both 902-483-9757 and the positional mailbox and IAW the requirements in SEMS.

Hazardous occurrences must be reported IAW COVID-19 Communique - Hazardous Occurrence Reporting - 7 Apr 2020.

# **QUEEN'S HARBOUR MASTER**

QHM support/inquiries: QHMHALIFAX.OPS@forces.gc.ca

# **FLEET MAIL OFFICE**

The Fleet Mail Office (FMO), located in lower level of D20, is maintaining normal operations from Monday to Friday, 0700 to 1500 hrs. Providing full Canada Post services. We accept morale mail as well as the MFRC. For any questions or concerns please reach out to us.

FMO contact numbers are 902-427-6682 or duty clerk at 902-476-5180.

#### CFB Halifax/12 Wing Mailing Address:

Unit/Section PO Box 99000 Stn Forces Halifax, NS, B3K 5X5

Unit/Section Shearwater PO Box 99000 Stn Forces Halifax, NS, B3K 5X5

#### **CIVILIAN HR**

Download the HR GO RH App to find critical human resources information for public service managers and DND employees.

#### **LACTATION SPACES**

To-date, 16 lactation spaces have been established across CFB Halifax and 12 Wing Shearwater in accordance with CANFORGEN 116-21 and MARLANTGEN 016-21. These lactation spaces are centrally located and available to all members returning from parental leave who wish to have a private space to pump, nurse or bottle-feed their child during work hours. See list of available lactation spaces below.

Dockyard, Bldg. D201 – Room 240, MARLANT HQ Dockyard, Bldg. D126 – 2<sup>nd</sup> Floor, Unit EAP Willow Park, Bldg. WL07 – Room 217, Unit RP Ops Willow Park Armoury, WL-56 - Room 2300 Stadacona, Juno Tower – Room 303, Base Admin. Stadacona, Bldg. S80 – Room 4082, Unit H Svcs. Stadacona, Bldg. S37 – Room 218, Unit NFS(A) Stadacona, Bldg. S17 – Room 0-31, Unit NFS(A) Stadaona, Bldg. S15 – Room 132B, Unit NFS(A) Shearwater, Bldg. SH251 – Room 105, Unit 12 Wing Shearwater, Bldg. SH100 – Room 36, Unit H Svcs Shearwater, Bldg. SH242 - Unit 12 Wing Shearwater, Bldg. SH330 - Room 144, Unit 12 Wing Shearwater, Bldg. SH344 - Room 123, Unit 12 Wing Shearwater, Bldg. SH342 - Room 160, Unit 12 Wing Shearwater, Sea King Club

Please note that accessing each individual room is subject to a given unit/building's standard operations and security protocols: please contact individual units/building managers for more details. For more information, please contact the Halifax Defence Women's Advisory Organization (DWAO) at Halifax.DWAO@forces.gc.ca.

